Have your say

Your feedback is important to us
At Exeter Medical we continually strive to improve our services for the benefit of our patients and visitors.

We do this in a number of ways, through consultation with patients, and by listening to patient feedback on our services.

Our staff love to hear when they’ve done well and, whilst giving the best treatment and care is their job, they still like to hear when a patient is happy with the care they’ve received.

If you have a view on how a service or aspect of care can be improved we would like to hear from you. We read all comments and pass on both the compliments and the concerns to the relevant staff.

We also hold regular management meetings where patient feedback is discussed and recorded.

Please let us know the name(s) of the member of the team and service you have feedback for. You can do this in a number of ways:

**In person**
Just fill out the quick form on this leaflet and hand back to reception.

**Using our website**
Scan the code or visit our ‘Patient view’ feedback section at http://www.exetermedical.co.uk/patient-view/have-your-say/

**By email**
Please send an email to us info@exetermedical.co.uk

**Feedback using social media**
You can contact us using social media at:
https://www.facebook.com/ExeterMedical
https://twitter.com/@Exeter_Medical

Share your experience by visiting the NHS Choices website. To leave feedback about Exeter Medical on the NHS Choices site simply visit our profile and then use the ‘Rate and comment’ option.

http://www.nhs.uk/services/clinics/overview/defaultview.aspx?id=3297

The site allows you to comment on your experience (anonymously if you wish) and give our services ratings that can be viewed by future patients.

Giving your feedback on an NHS service does not require registration with the NHS Choices website but you will need to provide an email address so they can contact you if there are any problems.

We look forward to receiving your feedback.
Your feedback

You can provide feedback anonymously using this form but if your feedback requires us to contact you then please provide us with your details.

YOUR DETAILS:
Name: 
I was a: Patient  Visitor  
Contact number:  Email: 

YOUR EXPERIENCE:
I was seen by: 

Your opinion on the service received:

I am happy for this information to be published on any marketing produced (i.e. website, leaflets etc) by Exeter Medical. Yes  No  

We will never give or sell your email address or details to a third party. We will only use your details to provide you with our regular newsletter offering tips, advice and special promotional offers. Exeter Medical follow strict email marketing guidelines and you can unsubscribe from our email list at any time.
The South West’s premier independent healthcare and cosmetic clinic.

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